

# VETERANS' SERVICE OFFICE

**Mailing Address:** 66 SE "D" St., Madras, OR 97741  
**Office Address:** 860 SW Madison St, Madras, OR 97741  
**Phone:** 541-475-5228 **Fax:** 541-475-4261  
**Email:** VeteransServiceOffice@co.jefferson.or.us



## Self-Service VHA ID Card Portal

Veterans can now request VHA ID Cards through a Self-Service Portal at:

<https://eauth.va.gov/accessva/>

**(Note:** The veteran will need to have a MyHealthVet or ID me account to submit the request). The veteran will need to upload a picture of themselves along with a copy of a verifiable photo ID (Passport, Driver's License, etc.) so we can "proof" the veteran's identity – this is a required step in the VHIC Card process.

AccessVA Home | About AccessVA | Contact Us

Welcome to AccessVA. A solution for accessing VA's online services.  
Click your category to see available applications you can sign in with:

**I am a Veteran**

- Ask VA
- Direct Upload
- eSCREENING
- Life Insurance Online Policy Access
- MVP MILLION VETERAN PROGRAM
- My healthvet
- QuickSubmit Benefits Upload Service
- ROES Remote Order Entry System
- SPORTS 4 VETS
- VALife Veterans Affairs Life Insurance
- VETBIZ.va.gov
- VIC
- Veteran Patient Statement
- Veteran Travel Claim Entry
- VHIC Veteran Health Identification Card

**I am a Family Member**

**I am a Service Member**

**I am a VA Business Partner**

**I am a VA Employee or Authorized Contractor**

**Please note:** VHIC cards are processed through the Enrollment Office, but are printed from the Health Eligibility Center (HEC) in Atlanta, GA. These cards take anywhere from 10-15 business days to arrive in the mail. We can request cards for homeless veterans as well by using the Bend CBOC address.